

## Thank you for your work on making a better future

**W**e wanted to write to you for a final time to thank you for all the work you did on the first phase of the Community Pharmacy Future project.

Last month (April 2015), we saw the results of the Four or More Medicines Support Service published in the peer-reviewed *International Journal of Pharmacy Practice (IJPP)*. The results of the COPD Case Finding Service and the COPD Support Service were published in the *IJPP* at the end of 2014 (see Panel). Publication of the results was also covered in the pharmacy press, including the *PJ* and *C&D*.

This means that our work has been reviewed and checked by outside experts and the full results are now available for NHS commissioners to see. This was always the ultimate aim of our work. It gives them confidence in designing new services based on what we achieved.

Since we last wrote, the CPF project has won another prestigious national award. In October 2014, we were hon-

oured to receive the National Association of Primary Care (NAPC) "Joint Working Initiative of the Year" Award at the NAPC's annual conference. The Award was presented to us by actor Shaun Williamson, better known as "Barry from EastEnders". The trophy now sits alongside our BMJ Award.

The CPF project gained further publicity by being a finalist in the C&D Awards, the Pharmaceutical Care Awards and the Royal Pharmaceutical Society Leadership in Pharmacy Awards during 2014. We were also invited to present our work at the Public Health England and the RPS conferences, the Pharmacy Show and the Commissioning Live event.

All of this comes directly from all the work you all did to support our patients and help them get the best from their medicines. We hope you are still enjoying helping all those who took part in the services and we thank you and them again for everything you have done to help pharmacy create a better future for itself.



**"Barry from EastEnders" (actor Shaun Williamson) presents Liz Stafford of the CPF Project team with the NAPC Award**

Picture by Jonathan Buisson

### CPF results papers published in *IJPP*

- ❖ **COPD Case Finding Service** – <http://onlinelibrary.wiley.com/doi/10.1111/ijpp.12161/abstract>
- ❖ **COPD Support Service** – <http://onlinelibrary.wiley.com/doi/10.1111/ijpp.12165/abstract>
- ❖ **FOMM Support Service** – <http://onlinelibrary.wiley.com/doi/10.1111/ijpp.12196/abstract>

## Pharmacy Care Plan service marks second phase

Patients in North Kirklees and Wakefield, West Yorkshire, are now receiving support to achieve their health goals through the Pharmacy Care Plan service, which marks the second phase of the CPF project.

Patients enrolling for this service have a discussion with their pharmacist to identify the health goals that they want to achieve and the steps that they can take to achieve them. This is then recorded in a patient care plan, which is included in a folder that the patient owns. Where appropriate, patients receive support relevant to their conditions and the medicines they are using. This could include elements based on the COPD Support Service or the Four or More Medicines Support Service.

The new service is being provided by 51 pharmacies, including 10 each from Boots, LloydsPharmacy, Row-

lands Pharmacy and Well (formerly The Co-operative Pharmacy) as well as 11 independent and supermarket pharmacies. As well as our own local implementation leads, we are receiving support from Community Pharmacy West Yorkshire, the LPC for the area. We have also received support from NHS England with representation on our CPF Steering Group.

Our aim is to recruit around 800-1,000 patients and to support them for 12 months, with regular reviews when they return to collect prescribed medications. As with the first phase, our results will be independently analysed by researchers from the School of Pharmacy, University of East Anglia.

Further details about the Pharmacy Care Plan service are on the CPF website.